

Member Newsletter

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April 2019

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From the San Juan IPA Medical Director:

Hello all, spring is here and San Juan IPA is also robustly cleaning up some of our processes. If you have an upcoming recredentialing or initial credentialing process you will notice a dramatic change in our application. These changes were done to be in compliance with all of the required elements that are mandated by various organizations. When information is incom-

plete you will receive emails and if necessary a phone call to help you in providing the additional documentation. We are also on track to roll out our new membership model in July, and the first clinics are on board as we initiate a data management system that will allow us to become a clinically integrated network.



Eleanore Barry-Prather MD

With best regards,

~ Eleanore Barry-Prather, MD

How well do you know medical history?

- Which medical procedure were barbers allowed to provide?
- Dr. Winchell's Teething Syrup contained what active ingredient?
- What did Dr. John Cooke Bennet sell in a pill form saying it could cure diarrhea, indigestion, jaundice and rheumatism?

Answers on back page

DID YOU KNOW?

Your clinic can get **FREE ADVERTISING!** Post your logo on the **NEW IPA** website! Contact Matt Bowman, IT Director, at 505-564-7910 for details.

Advertise with us!

Quarterly Round Table

San Juan IPA Quarterly Round Table is an opportunity for members and managers/administrators to discuss hot topics in health care. The Round Table luncheons continue to have 40-50 people in attendance from area offices and our live online attendance around 5. The last presentation in February was provided by Western Sky Community Care, the newest MCO to the IPA.

We want to hear from you:

The next Quarterly Round Table

will be held May 22nd 12:00pm-1:00pm. We recently sent a link to a survey regarding our Round Table events and ask that you take a couple of minutes to complete it. Are we on the right track? Are the topics relevant? Would you like a different format? We want to make sure our members are getting what they need from your IPA!

Agenda/topics May 22nd Quarterly Round Table:

~Location and topic TBA~

RSVP:
kcalder@sanjuanipa.com
or
heatherd@sanjuanipa.com



Credentialing

Are you currently credentialed with San Juan IPA and considering opening a new clinic with a new Tax ID? If you are considering opening a new clinic with a new Tax ID number you will need to begin this process at least six months in advance of your anticipated start date. This process requires additional setup and enrollments as well as contracting steps which can be very time consuming.

What is needed to complete credentialing? You need a Tax ID number, business license, clinic address, clinic phone and fax numbers, organizational NPI number, clinic



Medicare and Medicaid numbers, familiarity with the CPT codes you will be billing and an anticipated fee schedule. You will need to work directly with Medicare and Medicaid to complete the enrollment process and it will take a minimum of 30 days to receive those approvals. Once all of the above is in place you will need to contact San Juan IPA to begin the contracting process.

What if the above is not completed and you choose to open your clinic anyway? Any services provided may be considered self pay or health plans may process your claims as out of network. It will be your responsibility to obtain out of network benefits and any authorizations. If your patient has out of network benefits, they may be subjected to higher copays, coinsurances or deductibles.

~Heather DeLaBarcena
Credentialing Coordinator

Information Technology Services

Email hosting at a discounted rate.
*Transfer your email with no loss of emails.
*Mobile Sync, Group Calendaring, Instant Messaging, Automatic archive of every email that flows in and out and nightly backups.
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*Keep on top of what your system is doing.
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-Matt Bowman IT



Announcements

July 2019 marks some big changes for San Juan IPA. Our membership has been growing so much over the past 5 years that we have doubled! To meet this demand we are evolving our services to better provide for our members.

Some things to expect starting in July:

- A new SJIPA website.
- New and expanded services including IT, Provider Billing Support, Compliance and Training videos, On-site Compliance Training, Business videos, Policies & Procedures, etc.
- Stratus Platform



Be on the lookout for our Alerts with more information over the next couple of months!

PBR Inc.

Did you know? Providers who refer Medicaid patients, including Centennial Care patients, must be registered with HSD in order for the referring provider to be paid. The referring provider does not have to participate in Medicaid or CC, but they must be **registered**. If the referring provider is not then the referral provider won't get paid for

their services, and it is the **referral provider's responsibility** to confirm enrollment of the referring provider. See Medicaid Policy Manual 2.4 "Requirements for Provider Enrollment" and 2.8 for the referral provider's responsibilities- or risk claim denials!

Providers can enroll online at:
<https://nmmedicaid.portal.conduent.com/webportal/home>

—Susie Valencia CMIS
Billing Specialist, PBR, Inc.

New IPA Members

Please help us in welcoming our new providers who have recently become members of San Juan IPA!

Joining us this past quarter:

Tiyonnoh Cash MD
 David Philips MD
 Sitney Chogas PA
 Karyn Finneseth CRNA
 Meredith Phipps CNP
 Michael Steele CRNA
 James Freeman DOM

Suzanne Graves PT
 Sravanthi Reddy MD
 Aaron Rudd CRNA
 Frederick Wendler MD
 Stephen Bernard MD
 Bryan Broadbent DPM
 Chaojie Chen MD

Lynda Parker MD
 Theresa Wallner PA
 Shana Peterson PA
 Dennis Vera CRNA
 Okay Odoch MD
 Daniel Zerger CRNA
 Ryan Bozell CNP

Jennifer Drake PA
 Ann Estensen PT
 Cody Lewis PA



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Letter from the CEO

As many of you know, “quality” has been the buzzword in healthcare for years. Medicare has its plethora of acronyms that focus on quality (MIPS, MACRA, ACO, APM, etc etc); the IPA has done HEDIS reviews for payers for over a decade; and now Centennial Care 2.0 looks to have more practices enrolled in value based purchasing (VBP) programs. Unfortunately, the vast majority of our members are not prepared for VBP and due to our geographic expanse, assisting practices in collecting and reporting that information is a logistical nightmare. We now look to change that.

In December 2018 the IPA signed an agreement with Stratus Interoperable to provide a computer platform that will enable us to pull data from our member’s systems, and we are just beginning on this project. The IPA has four (and hopefully five by the time this

is published) pioneer clinics who are starting down the integration road with us. We have identified 6 key performance indicators (KPIs) that are based on HEDIS standards and should be readily available in each practice’s EMR.

Why is this critical for the IPA as an organization and for you, our members? This is the first step in the IPA’s evolution toward a clinically integrated network (CIN). We strongly believe that the formation of a CIN will lead to improved quality, improved reimbursement, and a stronger organization; will strengthen the independent practice; and will provide the legal structure for combining



Casey Crotty CEO

multiple disparate entities. We have a lot of work to achieve that goal, but it’s certainly a worthy one to pursue.

- Casey Crotty CEO